



MATAGORDA COUNTY

TAX OFFICE

1700 Seventh Street, Room 203
Bay City, Texas 77414-5091

Cristyn E. Hallmark, PCC
Tax Assessor – Collector
Voter Registrar

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March 20, 2020

Dear Citizens and Taxpayers of Matagorda County:

Beginning Monday March 23, 2020, the office hours for the tax office will be from 8 AM to 4 PM, Monday through Friday. Our staff will be reduced to no more than seven (7) employees at a time. Only three (3) customers will be allowed in the office at any given time so that we can adhere to the social distancing guidelines as well as the executive order issued by the Governor limiting gatherings of no more than ten (10) people.

We recognize the impact and uncertainty that COVID-19 is creating in our community. We place the well-being of our employees and the public above everything else. Limiting possible exposure is a precautionary measure that is extremely important at this time. If you must visit our office, we are asking that you keep the recommended distance of six feet if possible between you and any other individual while standing in line. During this challenging time, we ask for your support and cooperation in helping keep our citizens, employees and workplace healthy as we navigate this current health threat while delivering essential services to our citizens. Please note, access to the courthouse will be limited to the south entrance doors (sixth street side only) at this time.

As your Matagorda County Tax Assessor-Collector & Voter Registrar, I remind you that many of the tax office transactions may be conducted online, via US Mail, or by telephone. I strongly encourage you to take advantage of these options in an effort to implement the recommendation by the Centers of Disease Control (CDC) and the practice of social distancing. On the Tax Assessor-Collectors page of the Matagorda County website located at <http://www.co.matagorda.tx.us/> you may pay property taxes and renew vehicle registration online by selecting the tab County Offices, then County Tax Assessor/Collector and clicking on the appropriate links, [Pay Property Taxes Online](#) or [Renew Motor Vehicle Registration Online](#). Please note there may be restrictions to online processing especially for motor vehicle renewals. You may also mail payments directly to the office. We will mail a paid receipt and your registration sticker if applicable. Property taxes may also be paid via telephone through our third party vendor at 1-866-539-2020 using the Bureau Code 3281967. You may access the Matagorda County Appraisal District website at <http://www.matagorda-cad.org/> and click on the property search tab to locate your property tax information.

We have two elections that will take place in May and encourage you to contact us if you have any questions regarding your voter registration or review your registration at <https://www.votetexas.gov/>. Please note that you may not register to vote online in Texas but may complete an application, print, and mail the application to the Voter Registrar at 1700 7th Street, Rm 203, Bay City, TX 77414.

If you have any questions and need to speak with tax office staff, please contact us at 979-244-7670, 8-4, Monday-Friday.

Sincerely,

Cristyn E. Hallmark