ACCOUNT SUMMARY

Previous gas amount due $67.08
Payment Dec 7, 2017 
Thank you!

- 67.08
+91.18

Current gas charges (Details on page 2)

Total amount due $91.18

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How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone
Call 800-427-7142 and make a payment using your checking or savings account, or by debit or credit card.

In person
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Mail
Return the payment stub below, with your check or money order, using the return envelope.
DEFINITIONS

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

Customer charge and base amount. Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

Gas Cost Adjustment (GCA) is the cost CenterPoint Energy pays for the gas it delivers to its customers.

Storage inventory charge allows the Company the opportunity to recover the regulated carrying cost of its investment in storage.

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Current gas charges

<table>
<thead>
<tr>
<th>Meter Number</th>
<th>Day Billing Period</th>
<th>Current Reading</th>
<th>Previous Reading</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>3108800369975</td>
<td>11/16/17 - 12/15/17</td>
<td>9451</td>
<td>9375</td>
<td>76 CCF</td>
</tr>
</tbody>
</table>

Customer charge * 76 CCF x $ 0.00265 0.20
Storage inventory charge 76 CCF x $ 0.10670 8.11
Base amount 76 CCF x $ 0.57894 44.00
Gas cost adjustment 76 CCF x $ 0.57894 44.00

Total current charges The customer charge includes the current GRIP surcharge of $4.13.

$ 91.18

Your account, managed your way

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- 24/7 online account access. View and/or pay your bill, view usage history, sign up for account services and much more.
- Go paperless. Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.
- Pay automatically. Set up AutoPay by signing and returning the form below with your check payment. It’s that easy!
- Even out the highs and lows of your monthly bills. Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- Get bill reminders. Choose text or email, up to five days before your bill is due.
- Other services. Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit CenterPointEnergy.com/selfservice if you’d prefer not to register.
- Moving? Please call us at 800-427-1142 at least two weeks before you move, or complete the forms at CenterPointEnergy.com/selfservice.

Mail payments to CenterPoint Energy, PO Box 4991, Houston, TX 77210-4991.
Gas leak or emergency
Leave immediately, then call 888-876-5786, 24 hours a day

Customer service
800-427-7142 toll-free
Monday - Friday, 7 am - 7 pm

Call before you dig
Call 811
24 hours a day

Comments
PO Box 2628
Houston, TX 77252-2628

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

ACCOUNT SUMMARY
Previous gas amount due $41.38
Payment No payment received - 0.00
Past due gas charges due immediately $41.38
Current gas charges due Jan 5, 2018 (Details on page 2) $42.12
Total amount due $83.50

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<table>
<thead>
<tr>
<th>Billing Period</th>
<th>Current Reading</th>
<th>Previous Reading</th>
<th>Total</th>
<th>Combined Presure</th>
<th>Adjusted Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/10/17 - 12/15/17</td>
<td>9319</td>
<td>9318</td>
<td>1</td>
<td>1.14020</td>
<td>1 CCF</td>
</tr>
</tbody>
</table>

**Customer charge**

- Base amount: 1 CCF x $0.10670 = $0.11
- Gas cost adjustment: 1 CCF x $0.57694 = $0.58
- Reimbursement of local franchise fee = $2.11
- Reimbursement of State GRT = $0.45

**Total current charges** = $42.12

The customer charge includes the current GRIP surcharge of $4.13.
Give the gift of warmth this holiday

Lend a helping hand to families who are unable to pay their heating bills. Make a tax-deductible contribution today.

CenterPointEnergy.com/CareFund

Your Way

Manage your account your way with CenterPointEnergy.com/MyAccount

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  • You can also print and save

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  • Reconnect service if disconnected for nonpayment

Natural gas is made in America and it's making America stronger.

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CenterPointEnergy.com/MeetNaturalGas
Get Ready for Winter

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- Tune up your heater/furnace to ensure safe, efficient operation
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CenterPointEnergy.com/ReadyForWinter

Keep your meter functioning properly during cold weather

- Keep the path and area around meter free of leaves, debris.
- Use a broom rather than gasoline- or electric-powered equipment to clear debris around and on top of the meter set assembly.
- Do not attempt to remove ice buildup from the meter.

If the meter is encased in ice or is located in an area where there is ice buildup, report it to Customer Service using the phone number on the front of your bill.

CenterPointEnergy.com/MeterSafety

A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-256-3815. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter

The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10 thousand" dial. The curved arrow on the dial above shows a counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is exactly the 8 and the pointer has not reached the 9, the "10 thousand" dial should be read as 8.
3. Read the "100 thousand" dial; it seems to point to 2. Double check by using the rule above. Since the pointer of the "10 thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100 thousand" dial.
4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.
# Gas leak or emergency
Leave immediately, then call 888-876-5766, 24 hours a day

# Customer service
800-427-7142 toll-free
Monday - Friday, 7 am - 7 pm

# Call before you dig
Call 811
24 hours a day

# Comments
PO Box 2628
Houston, TX 77252-2628

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## ACCOUNT SUMMARY

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Previous gas amount due</td>
<td>$38.87</td>
</tr>
<tr>
<td>Payment</td>
<td>0.00</td>
</tr>
<tr>
<td>Past due gas charges due immediately</td>
<td></td>
</tr>
<tr>
<td>Current gas charges due Jan 5, 2018 (Details on page 2)</td>
<td></td>
</tr>
<tr>
<td>Total amount due</td>
<td>$77.74</td>
</tr>
</tbody>
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Please keep this portion for your records.

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DEC 27 2017

BY: DB

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XXX01054410614

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01054410614

---

DEC 2 8 2017
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</thead>
<tbody>
<tr>
<td>3731506736444</td>
<td>11/16/17 - 12/15/17</td>
<td>0</td>
<td>0</td>
<td>0 CCF</td>
</tr>
<tr>
<td></td>
<td>Customer charge</td>
<td>$38.87</td>
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The entire meter reading is 61378.