Gas leak or emergency
Leave immediately, then call 888-876-5786, 24 hours a day

Customer service
800-427-7142 toll-free
Monday - Friday, 7 am - 7 pm

Call before you dig
Call 811
24 hours a day

Comments
PO Box 2628
Houston, TX 77252-2628

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It’s that easy!

ACCOUNT SUMMARY

Previous gas amount due $44.72
Payment Sep 15, 2015 - 44.72
Current gas charges (Details on page 2) + 35.50
Total amount due $35.50

Your account is ready to view now. Register for free online account access, view balance, usage history, make an online payment, view recommendations for saving energy and money with our Energy Analyzer, and much more. Register at CenterPointEnergy.com/myaccount.

Code 010 5410 415 kH.
Blissing Com. Center
171922
### Definitions

**CCF** 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

**Customer charge and base amount.** Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

**Gas Cost Adjustment (GCA)** is the cost CenterPoint Energy pays for the gas it delivers to its customers.

**Storage inventory charge** allows the Company the opportunity to recover the regulated carrying cost of its investment in storage.

**Reimbursement of local franchise fee** is a fee paid to the city for the company's use of right-of-way in streets and alleys.

**Reimbursement of state gross receipts tax** is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

For a more detailed description of each of the items used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-427-7142.

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### Current Gas Charges

<table>
<thead>
<tr>
<th>Meter Number</th>
<th>Day Billing Period</th>
<th>Current Reading</th>
<th>Previous Reading</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>3108800369975</td>
<td>08/19/15 - 09/18/15</td>
<td>8549</td>
<td>8544</td>
<td>5 CCF</td>
</tr>
</tbody>
</table>

**Customer charge**  $32.44

**Storage inventory charge**  0.01

**Base amount**  0.58

**Gas cost adjustment**  2.52

**Total current charges**  $35.50

The customer charge includes the current GRIP surcharge of $4.48.

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**Your account, managed your way**

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.
- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.
- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

**Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice) if you'd prefer not to register.

**Moving?** Please call us at 800-427-7142 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice).

Mail payments to CenterPoint Energy, P.O. Box 4981, Houston, TX 77210-4981